

April 2024

Dear Dental Healthcare Provider

Mouthpart abbreviation codes for claims

We have received some queries regarding our previous communication to you about the acceptance of mouthparts and would therefore like to address these. As a result, we have extended the implementation date to **1 July 2024** to allow for seamless integration.

Tooth number field

Mouthparts must be submitted by using the tooth number field on your practice management software. For procedures that historically used the tooth number field, the rule and use of the tooth number field remains the same; i.e. **fillings must be reported with the tooth number for which the treatment was done.**

We appreciate your support to the valued members of the medical schemes under our administration. Furthermore, we would like to thank you for including the corresponding tooth numbers when submitting claims. By supplying this information, we can process your claims faster and more efficiently.

We would therefore like to do the same with dentures and other claims involving parts of the mouth, and not just for singular teeth. Our system has been developed to accept the International Standards Organisation (ISO) abbreviations for identification of the mouthpart. This includes the arch, sextants or quadrant, which will help us identify whether a denture is, for example, for the top or bottom jaw, without needing to reject the claim or request further information.

What this mean for you/your practice

By including the two-digit mouthpart code when submitting the claim, we will be able to process it immediately without any hassles. Currently, these claims are being rejected, which leads to frustration and additional work on your part, and you may even need to submit a motivation. The mouthpart is essential for us to match the claim with the applicable medical scheme's rules.

ISO abbreviation codes for the various mouthparts (similar to the tooth number)

ISO abbreviation code	Area of the mouth (mouthpart)
00	Complete oral cavity
01	Maxilla
02	Mandible
03	Upper-right sextant (teeth 14 – 18 or 54 – 55)
04	Upper-anterior sextant (teeth 13 – 23 or 53 – 63)
05	Upper-left sextant (teeth 24 – 28 or 64 – 65)

06	Lower-left sextant (teeth 34 – 38 or 74 – 75)
07	Lower-anterior sextant (teeth 33 – 43 or 73 – 83)
08	Lower-right sextant (teeth 44 – 48 or 84 – 85)
10	Upper-right quadrant
20	Upper-left quadrant
30	Lower-left quadrant
40	Lower-right quadrant

Basic scenarios to clarify what must be included in your claims:

Scenario	Procedure code	Code to identify area of mouth (mouthpart)
New upper partial denture with clasps	8255	01
Bone regeneration done with periodontal surgery for teeth 32 and 36	8766	30
New complete lower denture	8232	02
New full upper denture and re-line on existing lower denture	8232	01
	8267	02
Root planing on teeth 44 and 46	8739	40
Gingivectomy on teeth 11, 12, 13, 21, 22 and 23	8743	10
	8743	20
Root planing on teeth 31, 32, 33, 34 and 41	8737	30
	8739	40
Provisional splinting wire with resin of teeth 11, 12, 21 and 22	8725	04

We kindly request your support in this initiative and ensure that you submit all claims with the appropriate abbreviation codes with effect from **1 July 2024**. This will most certainly reduce any unnecessary administrative burden on your practice.

Should you have any queries in this regard, please do not hesitate to contact the applicable medical scheme below:

Medical schemes / Health insurance product	Email address	Telephone number
BP Medical Aid Society	enquiries@bpmas.co.za	021 480 4610
Fishing Industry Medical Scheme (Fishmed)	enquiries@fishmed.co.za	0860 104 121
Golden Arrow Employees' Medical Benefit Fund	enquiries@goldenarrowmed.co.za	0860 104 122
Imperial Motus Med	enquiries@imperialmotusmed.co.za	0860 467 374
Momentum Health4Me	drnet@momentum.co.za	0860 102 903
Momentum Medical Scheme	claims@momentumhealth.co.za	031 573 4068
Moto Health Care	drnet@momentum.co.za	0861 000 300
Pick n Pay Medical Scheme	enquiries@pnpms.co.za	021 480 4801
Wooltru Healthcare Fund	enquiries@wooltruhealthcarefund.co.za	0802 228 922

Kind regards

**Provider Management
Momentum Health Solutions**

